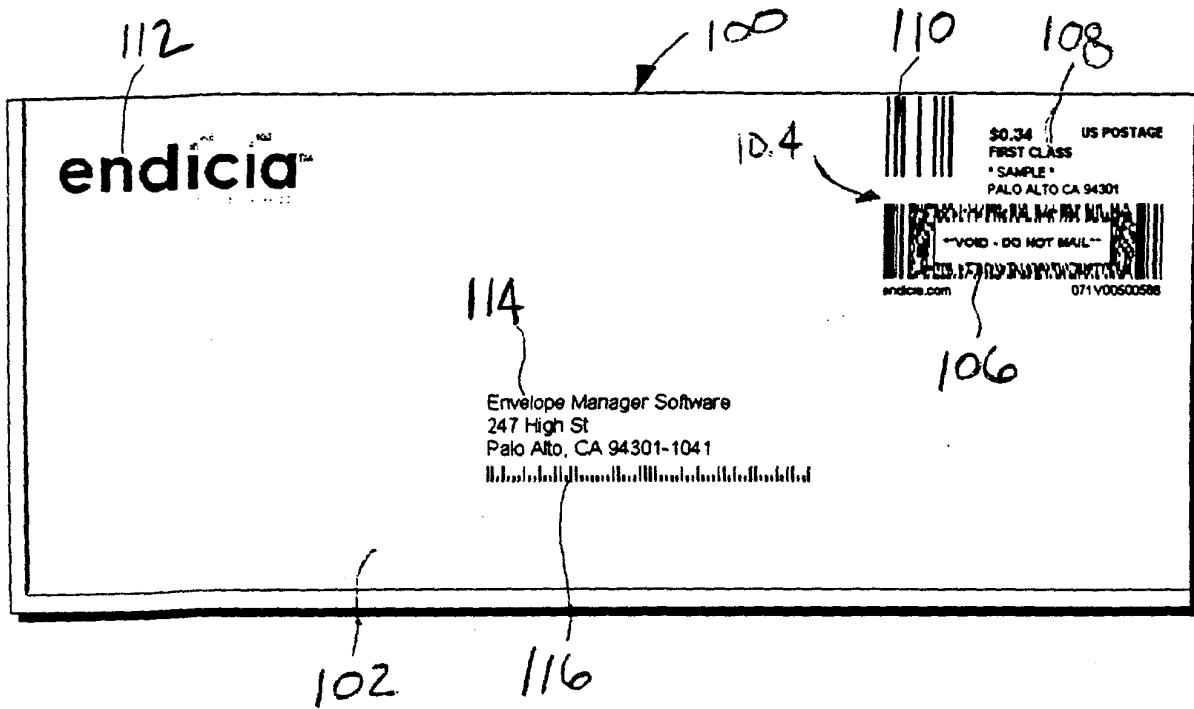


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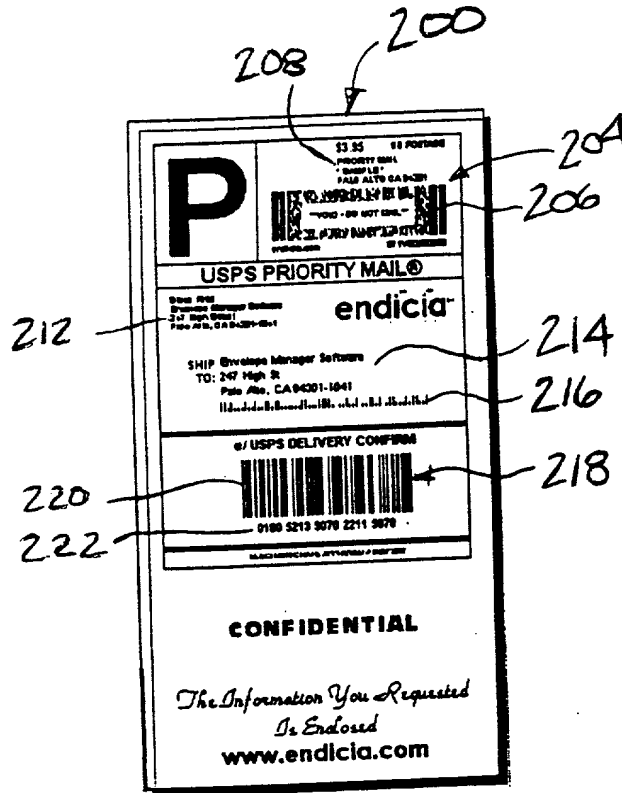
FIG. 1 (PRIOR ART)



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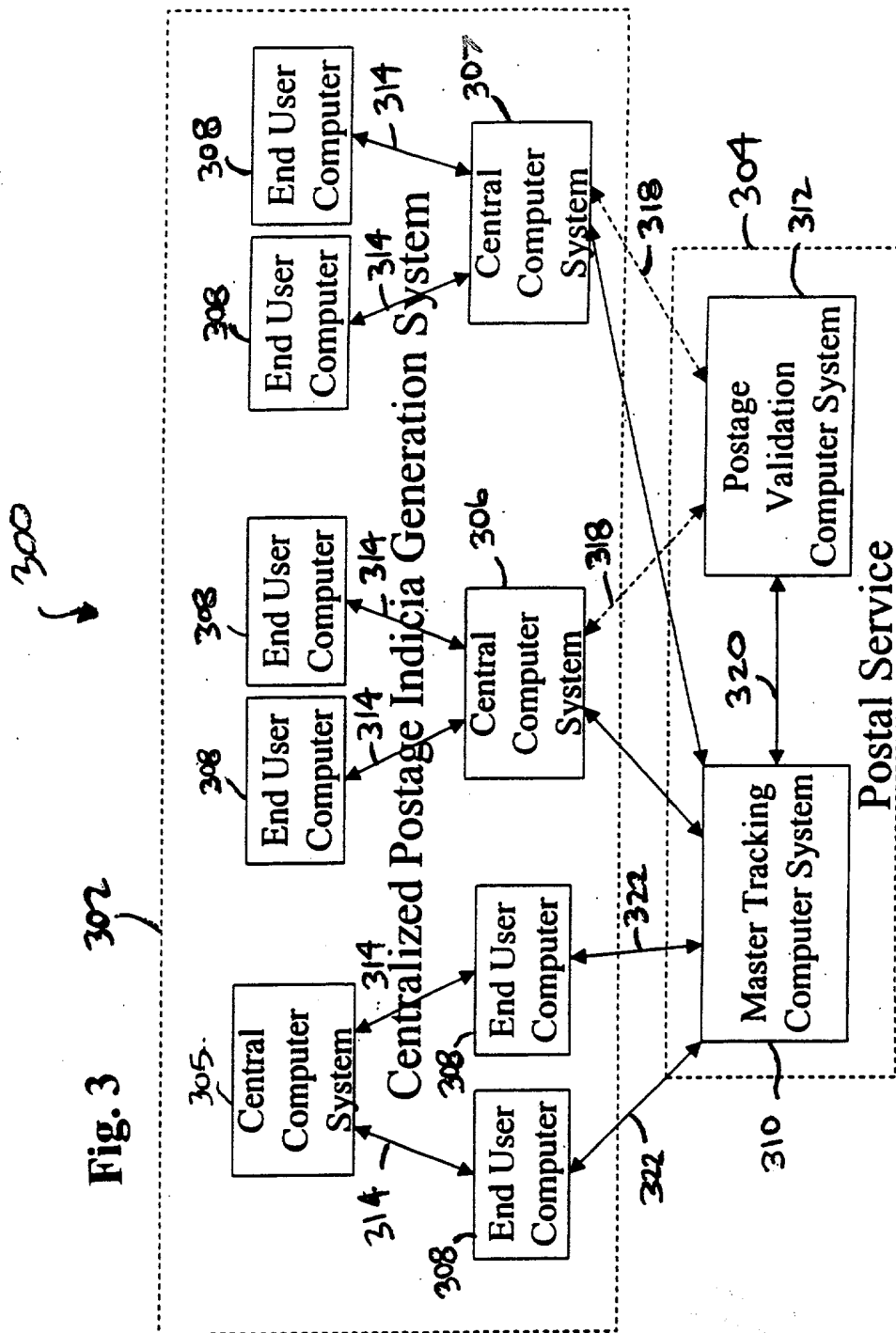
FIG. 2



09990605-02569

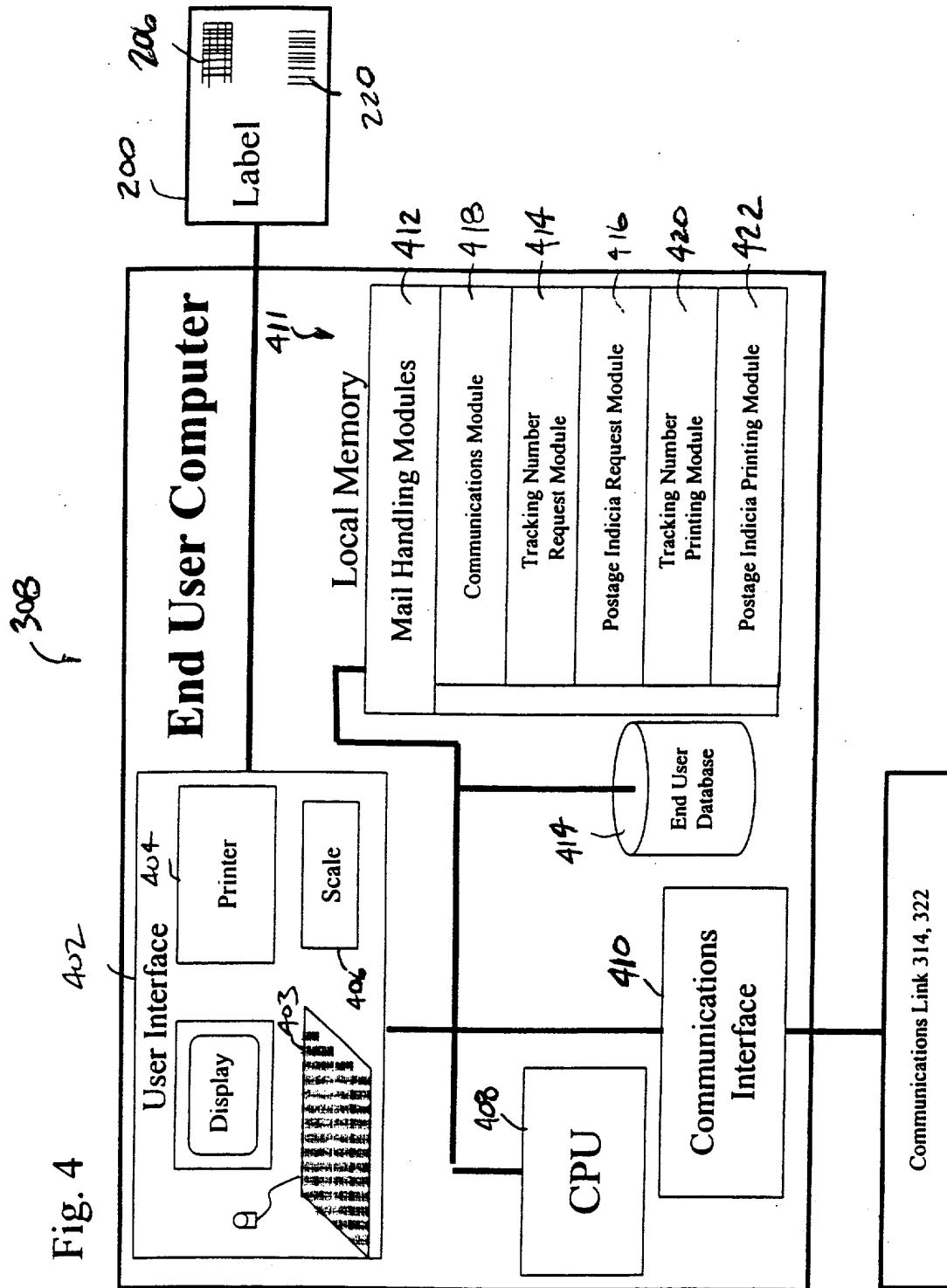
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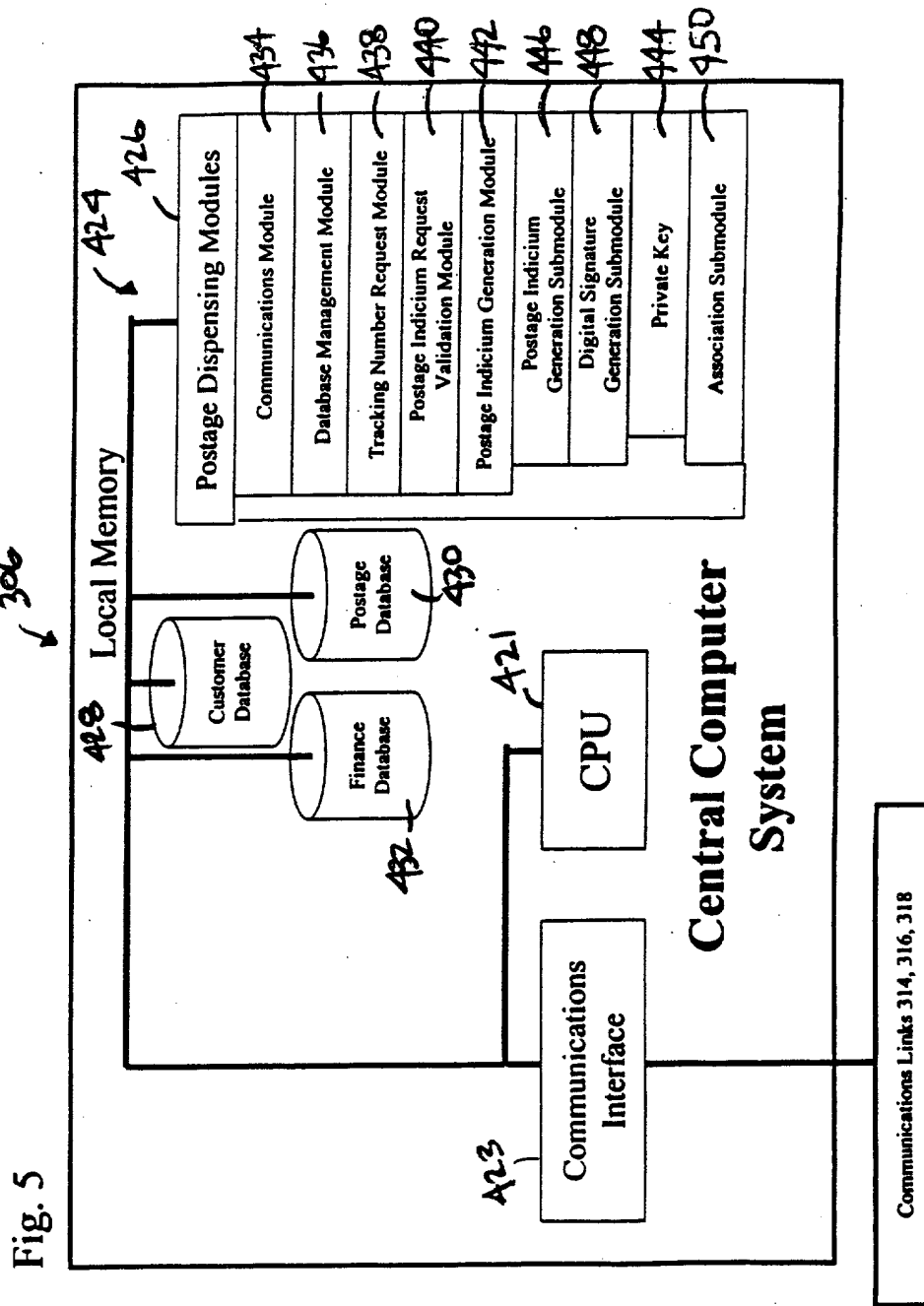
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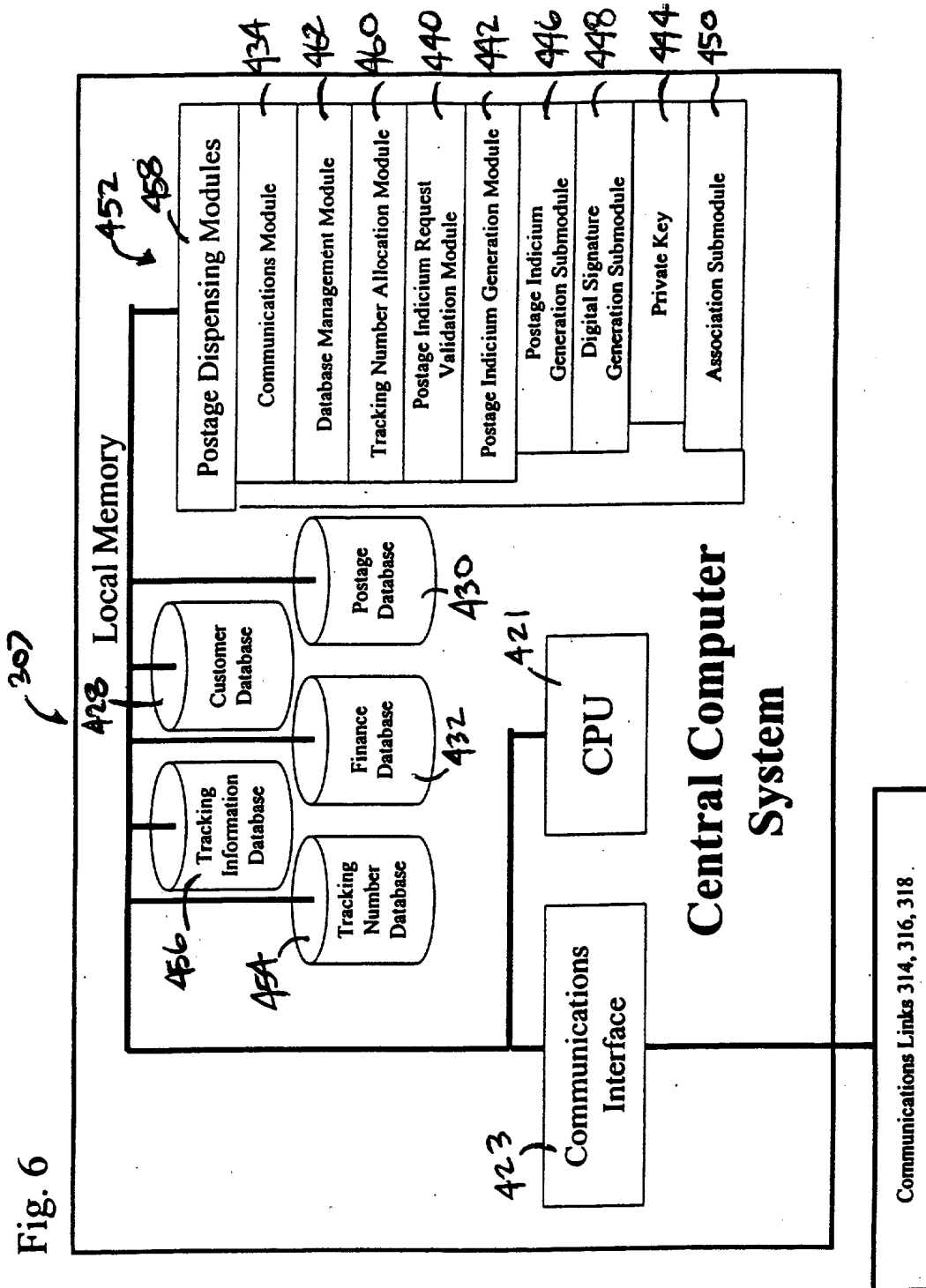
005233-5000000

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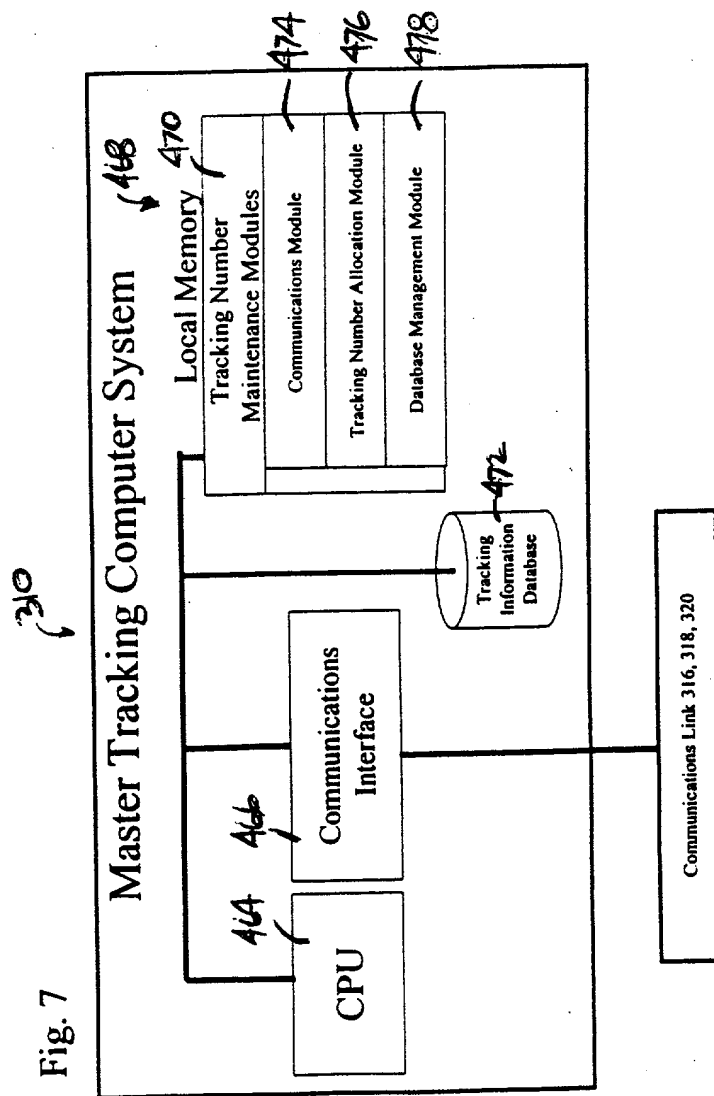


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Fig. 6



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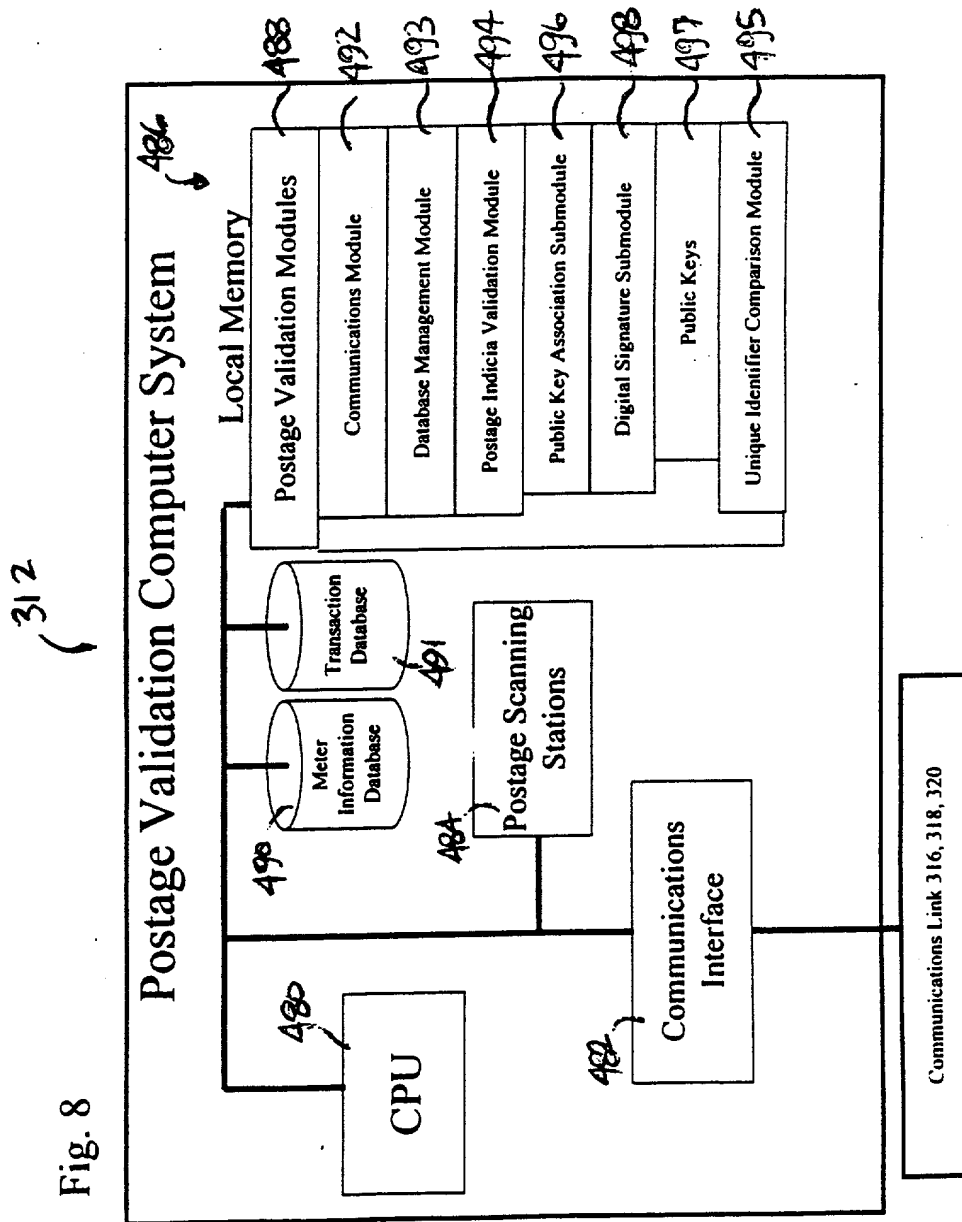


Fig. 9

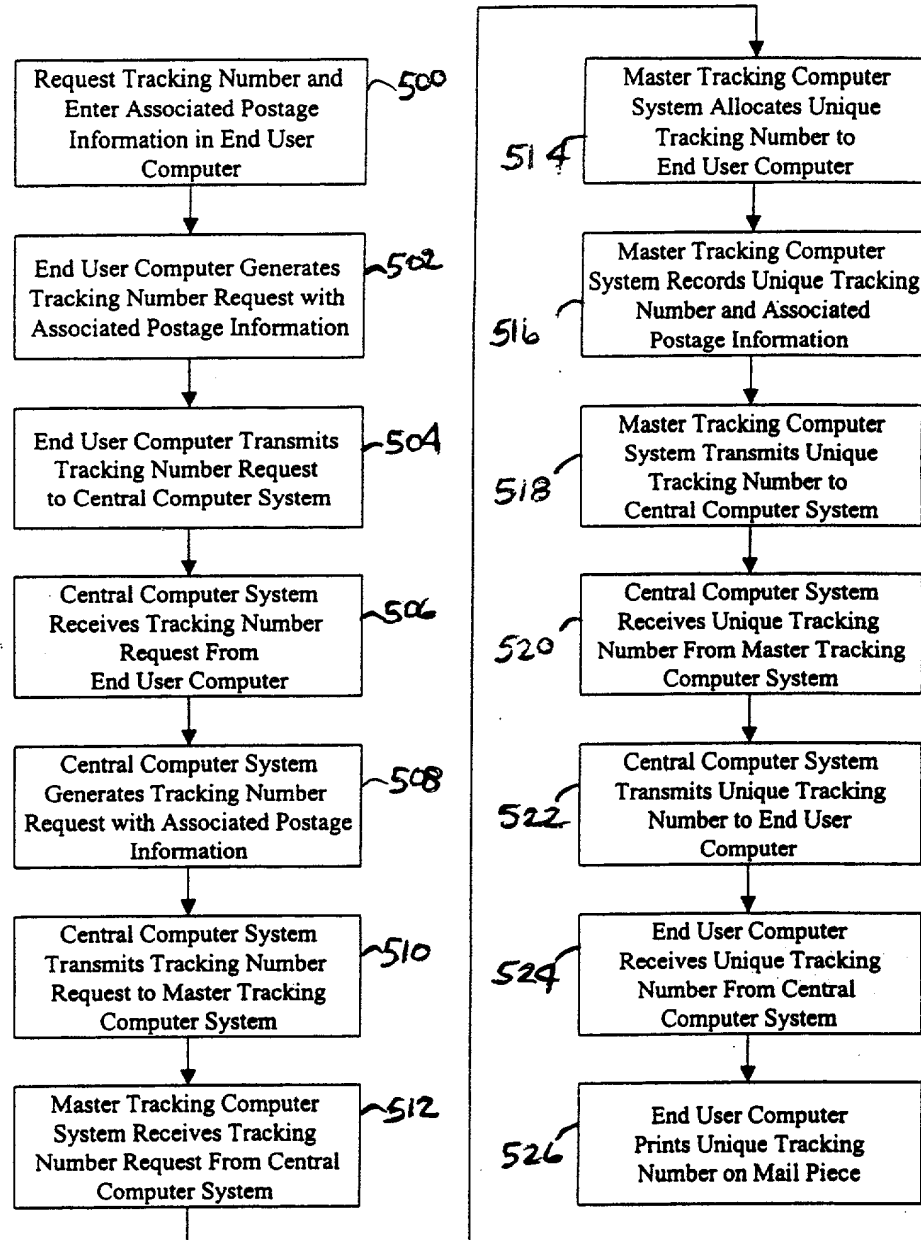
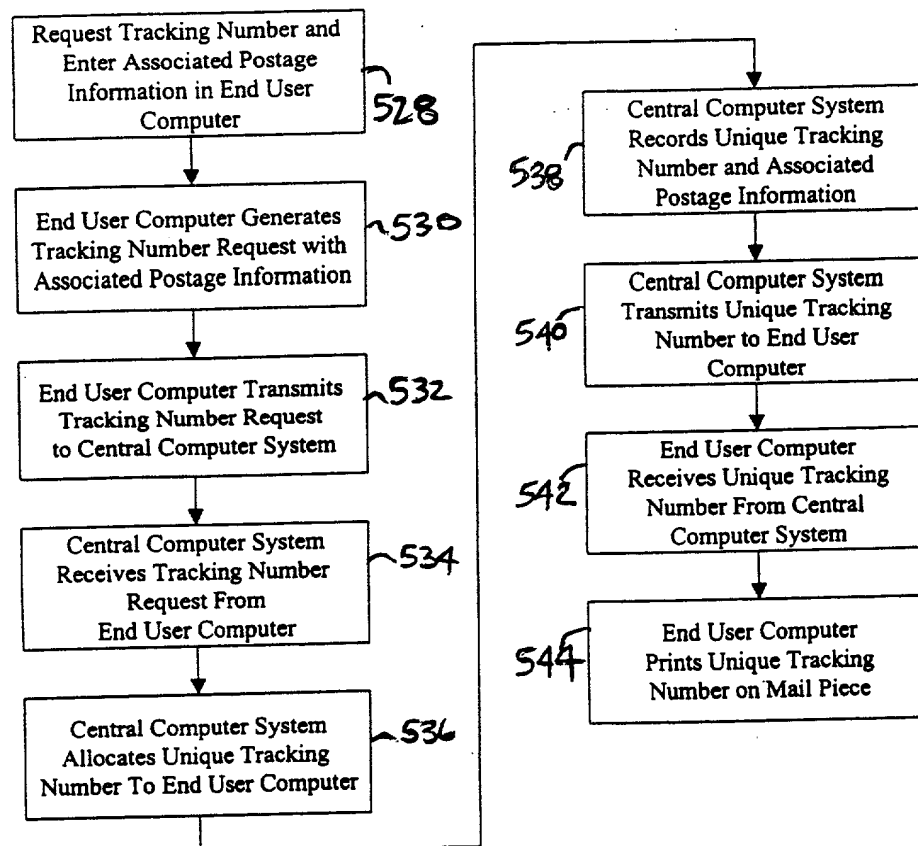


Fig. 10



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Fig. 11

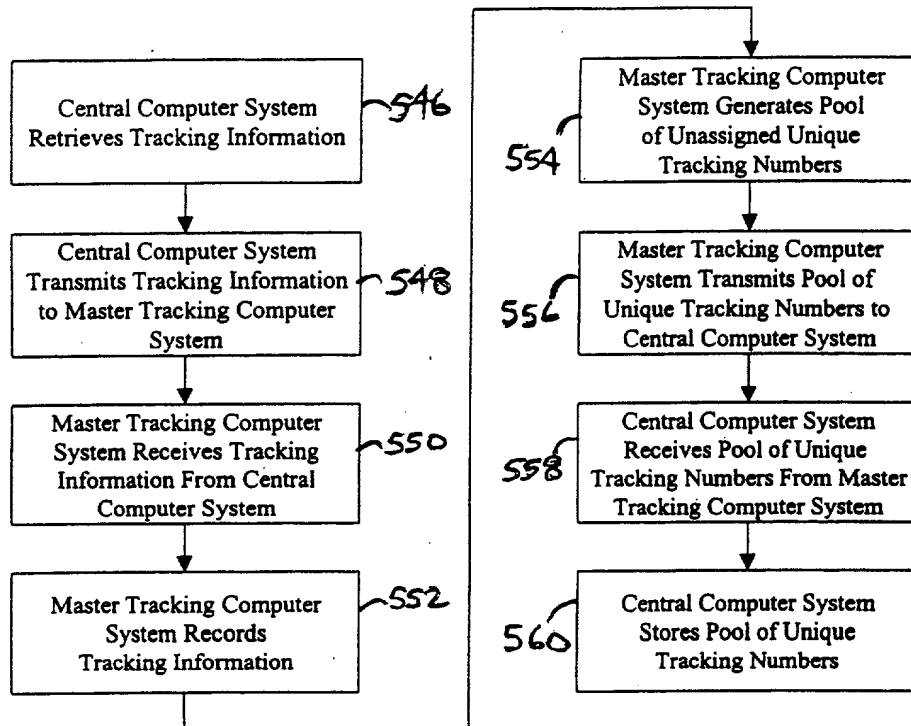


Fig. 12

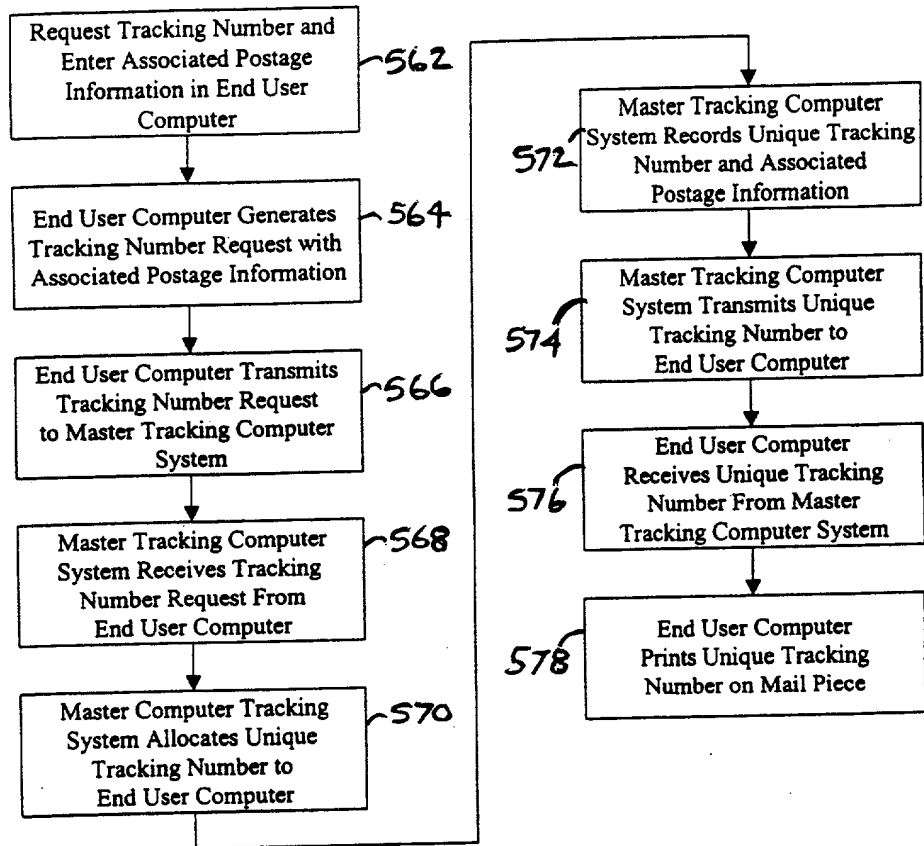
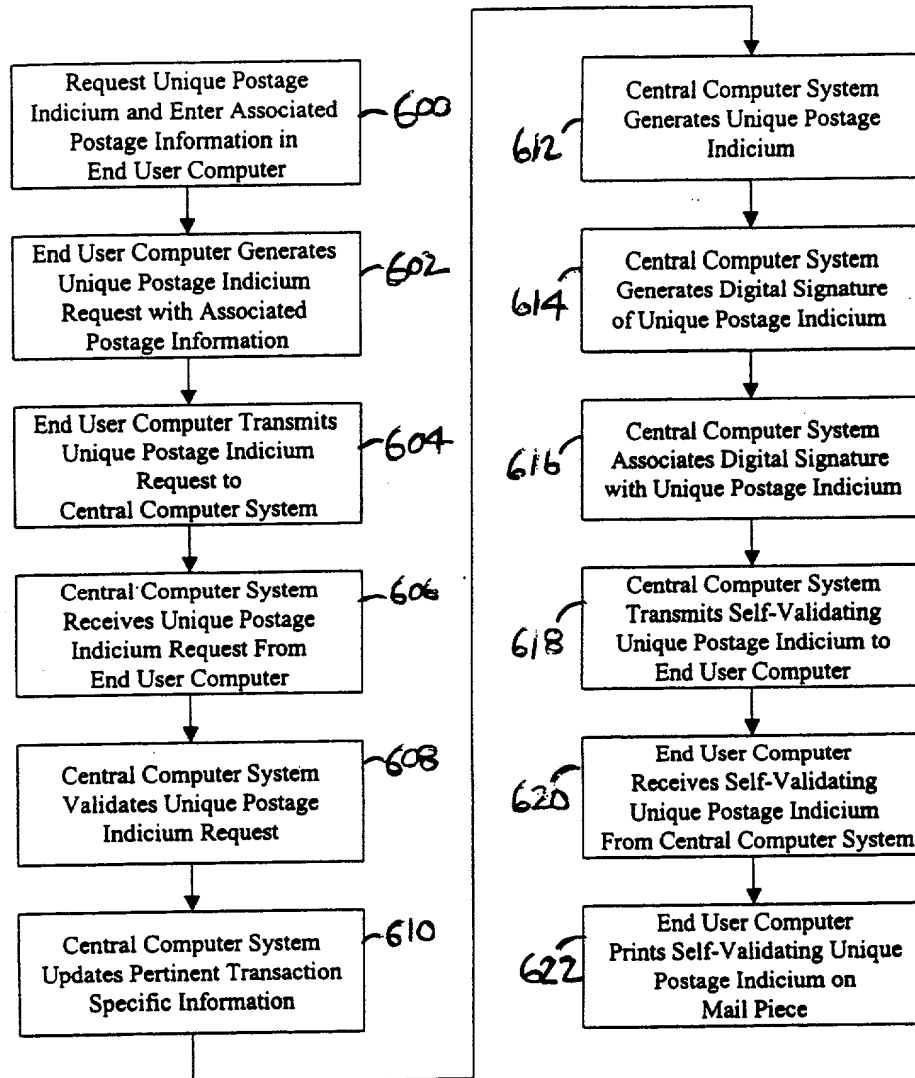
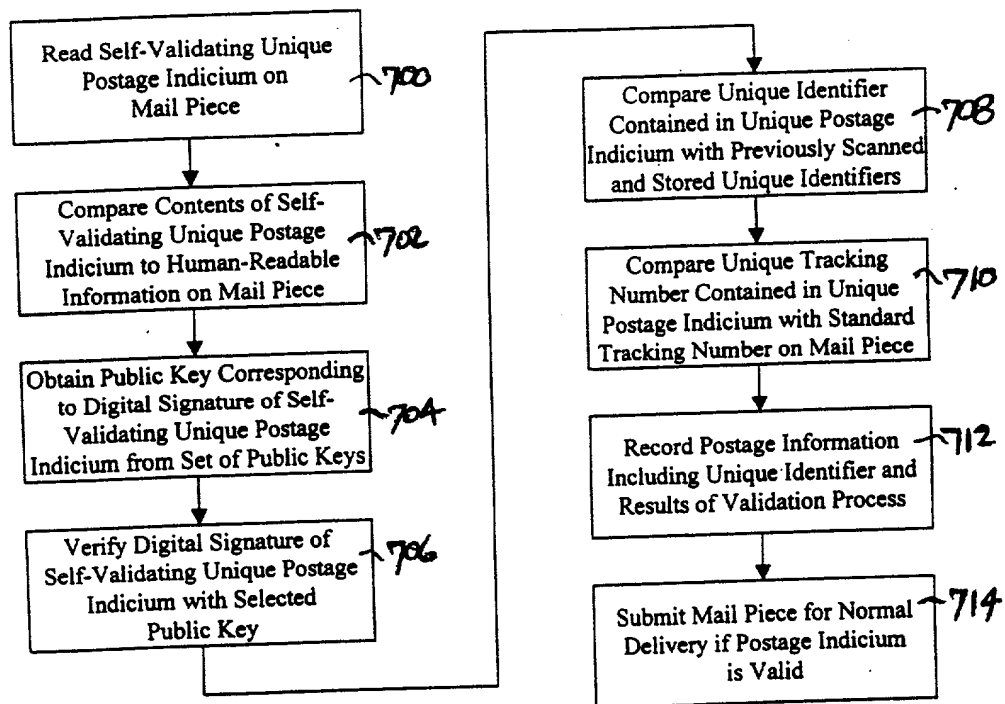


Fig. 13



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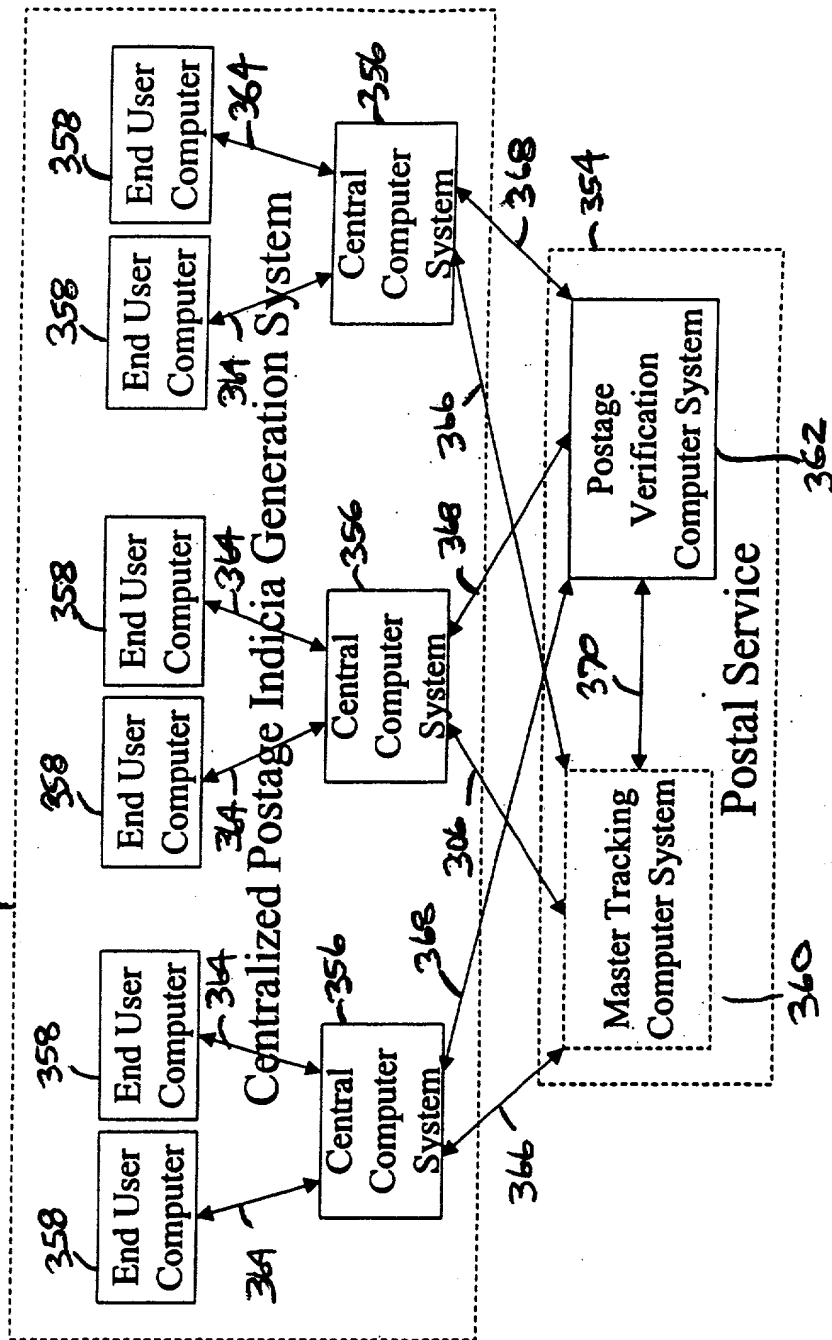
Fig. 14



20520-9990550

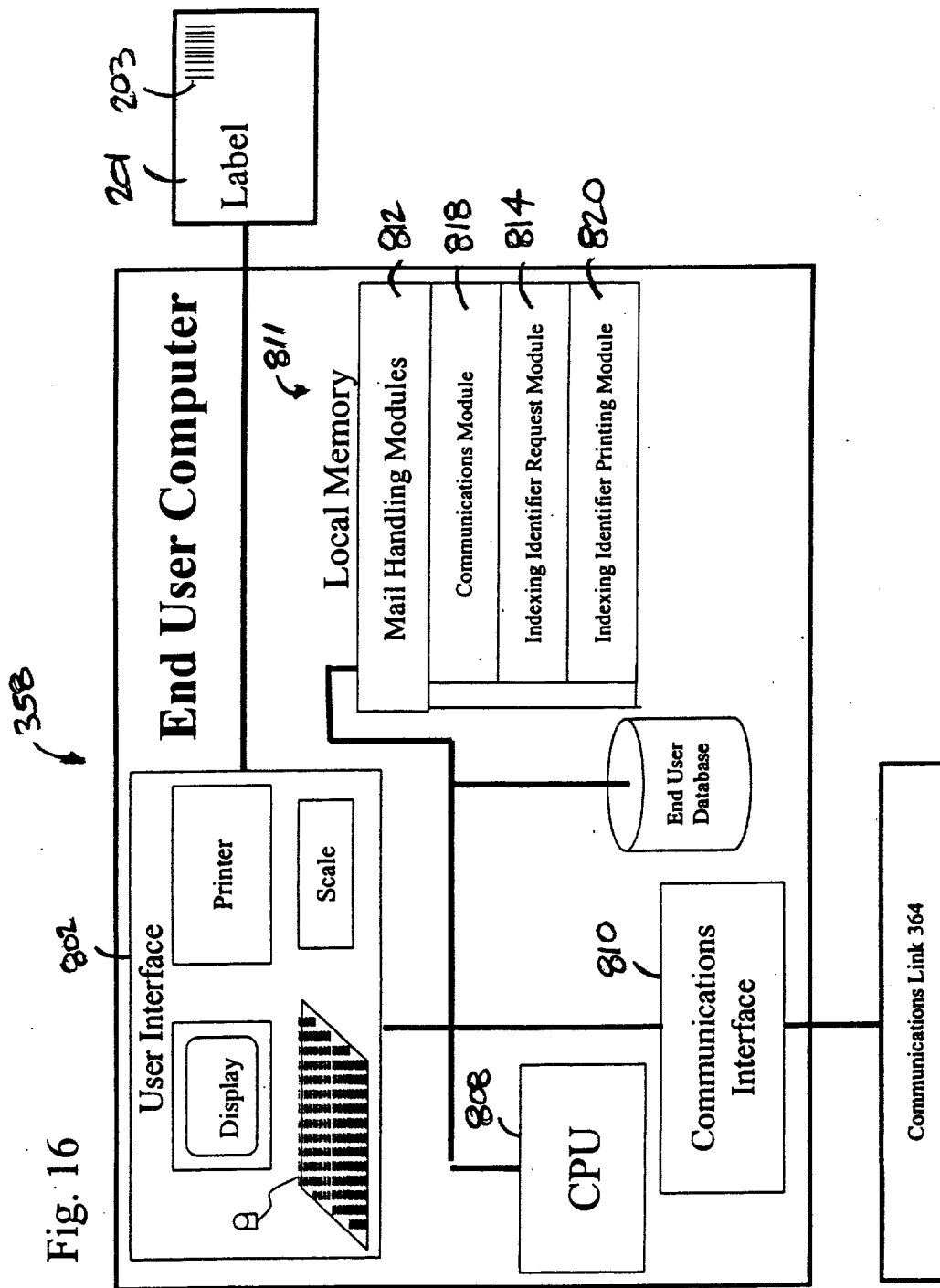
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Fig. 15



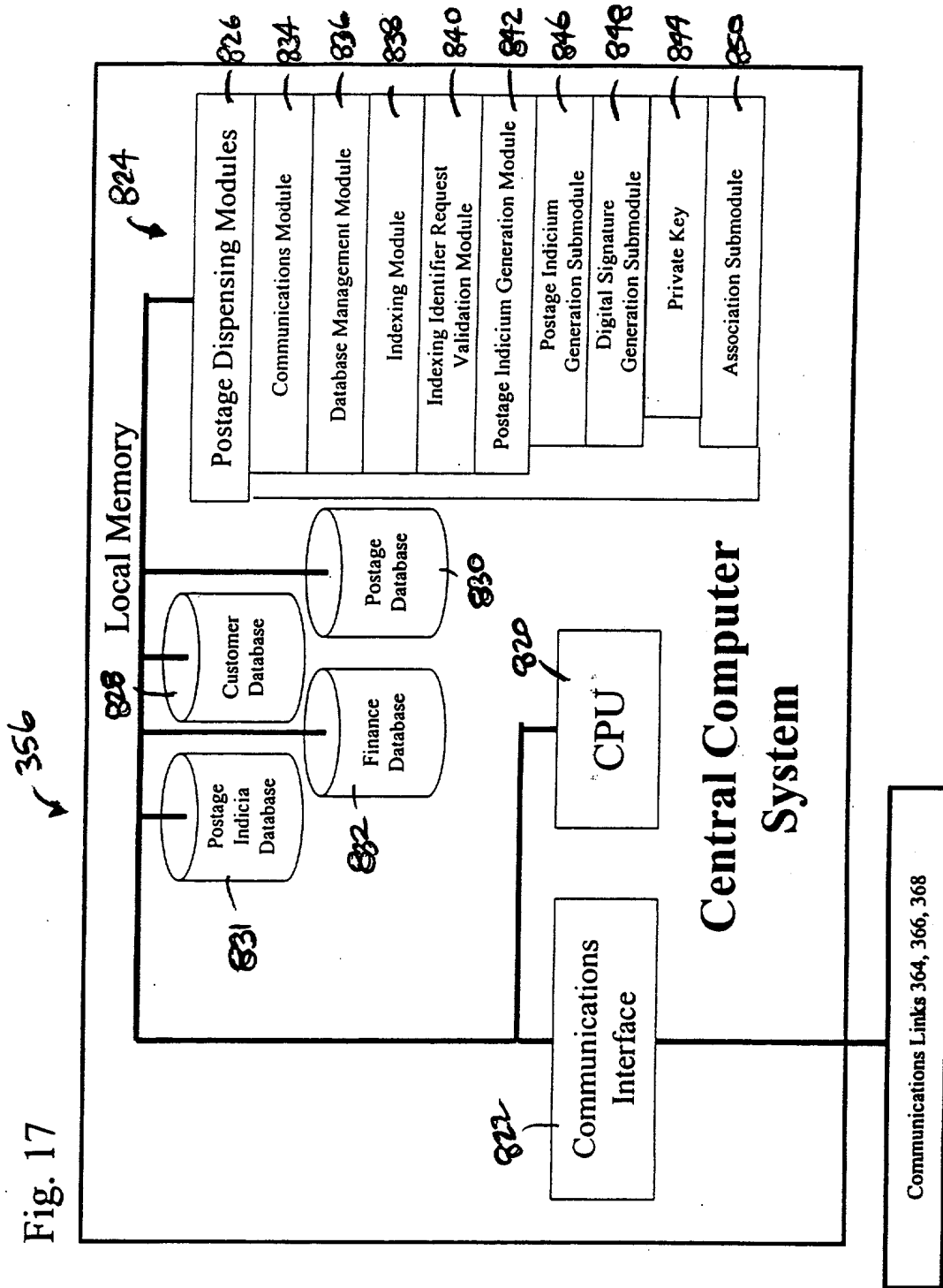
00520" 5090860

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505220 50905662

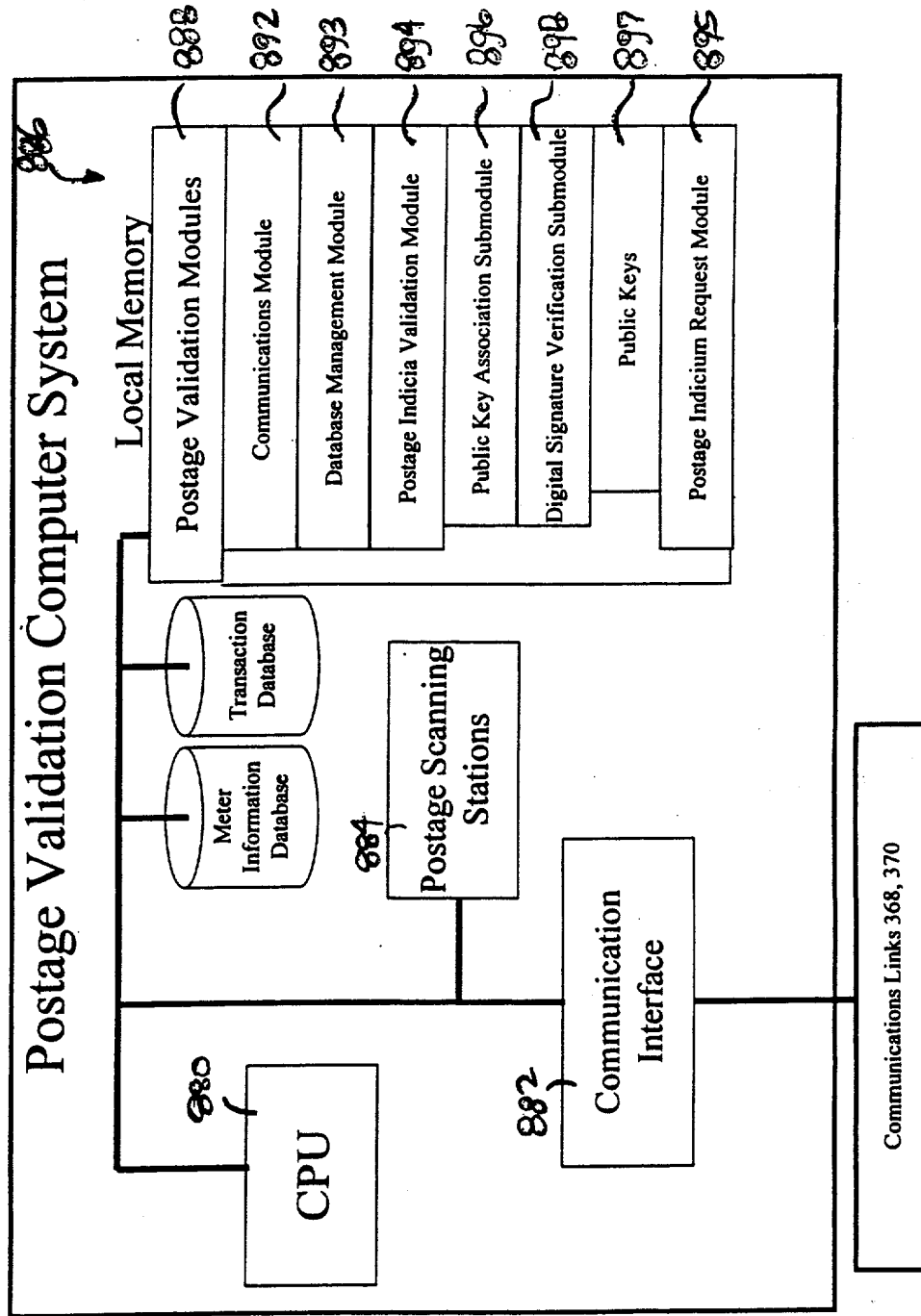
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Fig. 18
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Fig. 21



260

Fig. 19

US POSTAGE & FEES PAID \$0.33
FIRST CLASS
AUG 10 2000
SAN JOSE CA 95129
07V 0050 03L1 000 001 221

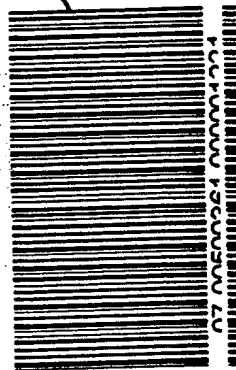
256

Fig. 22

US POSTAGE & FEES PAID
FIRST CLASS \$0.33
AUG 10 2000
SAN JOSE CA 95129
07V 0050 03L1 000 001 221

262

Fig. 20



258

Fig. 23

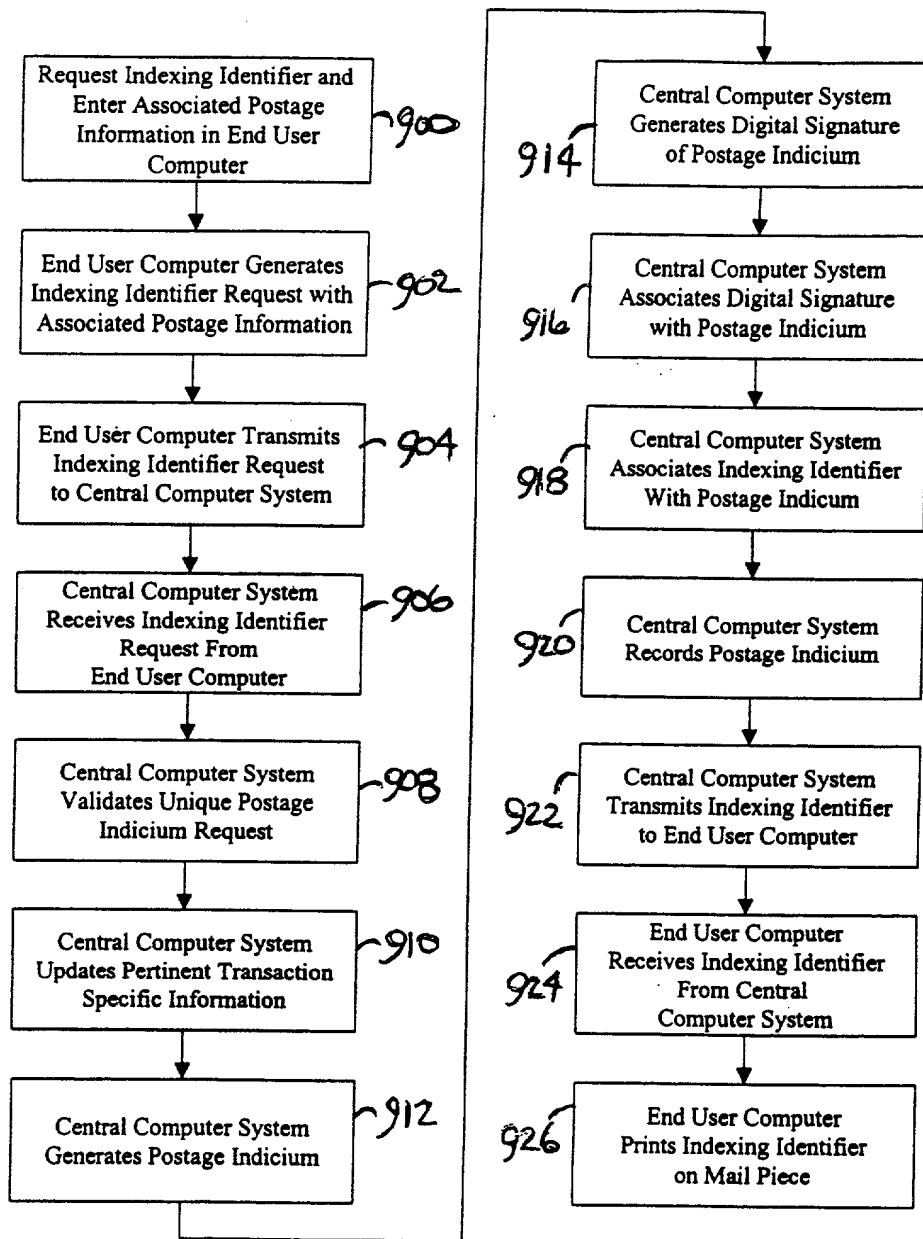


Fig. 24

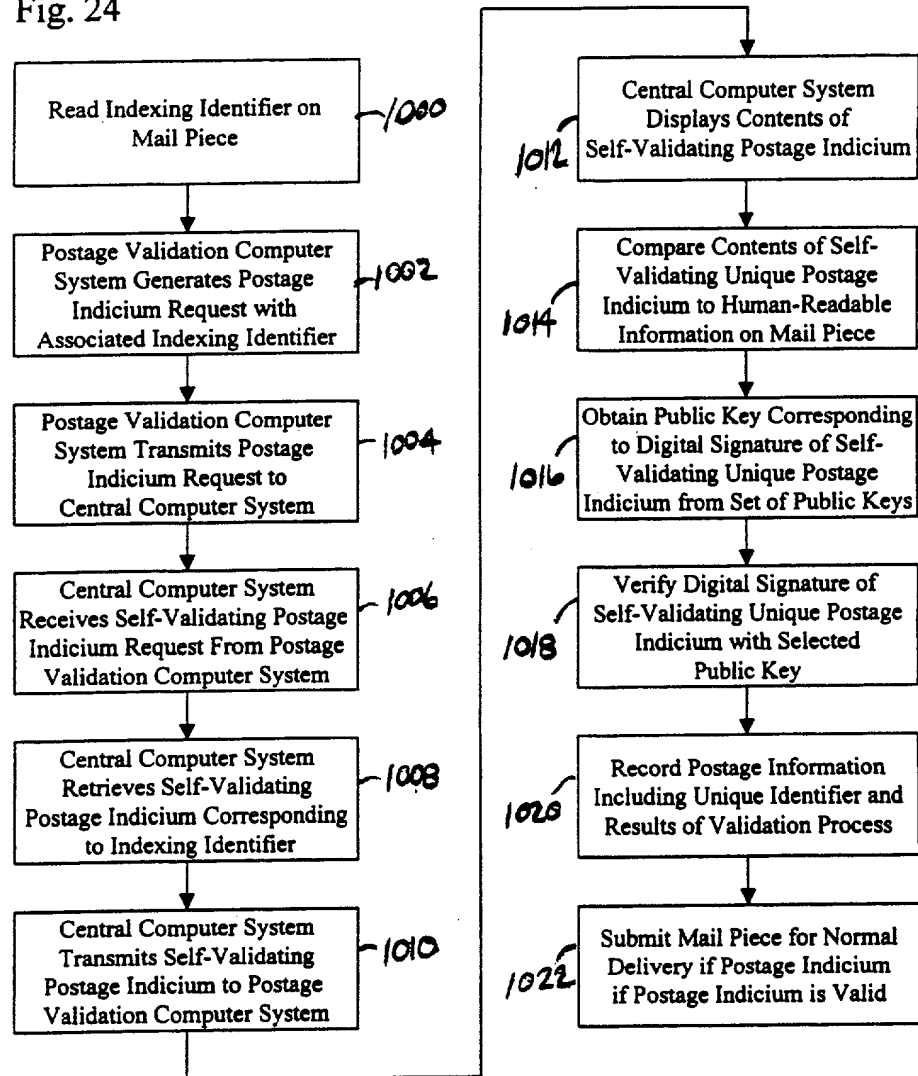
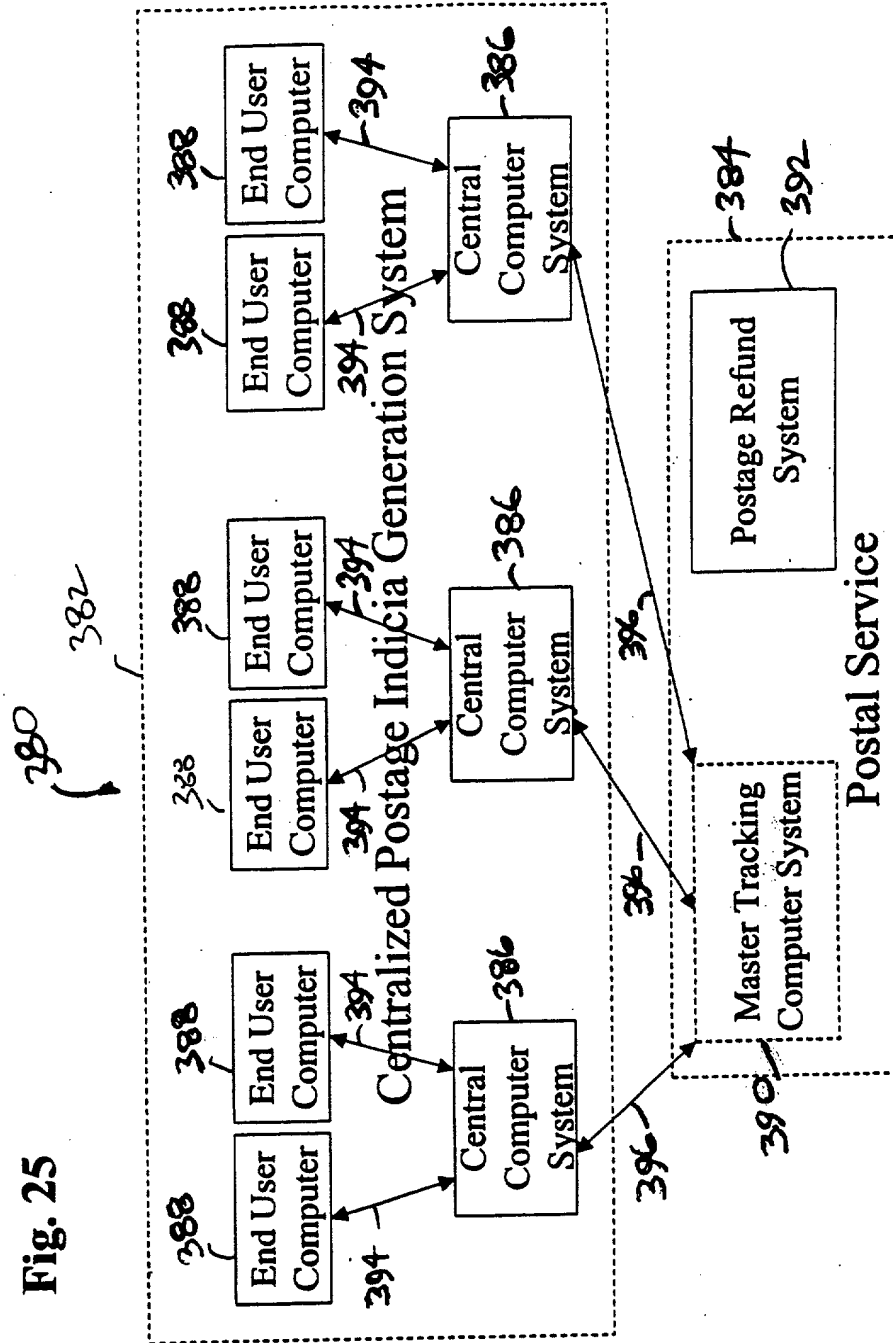


Fig. 25



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F16.26

Endicia Internet Postage - Duplicate Transaction Audit Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address http://www.endicia.com/endicia-usa/sups/retrndck.aspx.cfm

endicia Home | Endicia | Support | Account | Buy Stuff

Duplicate Same-Day Transaction Audit

Please enter a valid serial number.

000001

Transaction	Destination	Service Class	Postage	USPS Transaction Status / Description
Piece No. 21307 Printed at 17:28:37 Item Not Returned Eligible for Return Status	Customer Name Company Name Address Line 1 City ST Zip+4 Email: none	Priority Mail w/ Delivery Conf. 01800213807148838866	\$ 46.25	Accepted in Route (A) Your item was accepted at 10:00 pm on August 21 in PALO ALTO CA 94301.
Piece No. 21308 Printed at 17:48:33 Item Not Returned Non-Returnable Status Code 9	Customer Name Company Name Address Line 1 City ST Zip+4 Email: none	Priority Mail w/ Delivery Conf. 01800213807127708168	\$ 46.26	Delivered (J) Your item was delivered at 1:04 pm on August 22 in MENA PHS TN 38134.

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F16.27

Endicia Internet Postage Duplicate Transaction Audit - Microsoft Internet Explorer

Address <https://www.endicia.com/endiciapost/pages/auditendicia.com.cfm>

endicia Home | Products | Support | Account | Buy Post

Duplicate Same-Day Transaction Audit
Please enter a valid serial number.

GO 000381

Account	Transaction Date	Destination ZIP	Service Class	Postage	Get Status
500361	6/29/2001	56281-2854	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	92856-9881	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	97881-7382	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	33488-6487	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	44116-3572	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	53713-3788	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	60038-7816	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
580361	6/29/2001	66488-4131	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	78754-4568	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	80381-2515	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	88118-3864	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	93811-8883	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	94544-7848	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	77081-2912	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
400361	7/2/2001	56281-1886	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status

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F16.28

Endicia Internet Postage - Refund Pattern Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address <http://www.endicia.com/endicia-usa/super/refundaudman.cfm>

endicia Home Products Support Account Buy Stuff

Refund Pattern Audit

Starting Date: 07/10/2001 Ending Date: 10/10/2001 Refund Threshold (%): 50

Starting Time (GMT): 00:00:01 Ending Time (GMT): 22:58:58

Currently 10/10/2001 @ 22:37:54 GMT.

Account	Refunded by Physical Proof	Refunded by Audit	Postage Printed	Notes
001720 Customer Name	174 11.8% \$ 288.28 11.8% 0 .0% \$ 0.00 0%	1,810 \$ 2,880.84	+	
001811 Customer Name	7 100.0% \$ 21.34 100.0% 0 .0% \$ 0.00 0%	7 \$ 21.34	+	
002281 Customer Name	6 13.2% \$ 39.33 49.0% 0 0% \$ 0.00 0%	36 \$ 62.88	+	
002051 Customer Name	2 2.6% \$ 126.16 13.4% 0 .0% \$ 0.00 0%	79 \$ 987.38	+	
001888 Customer Name	1 4.8% \$ 2.80 38.0% 0 .0% \$ 0.00 0%	21 \$ 13.48	+	

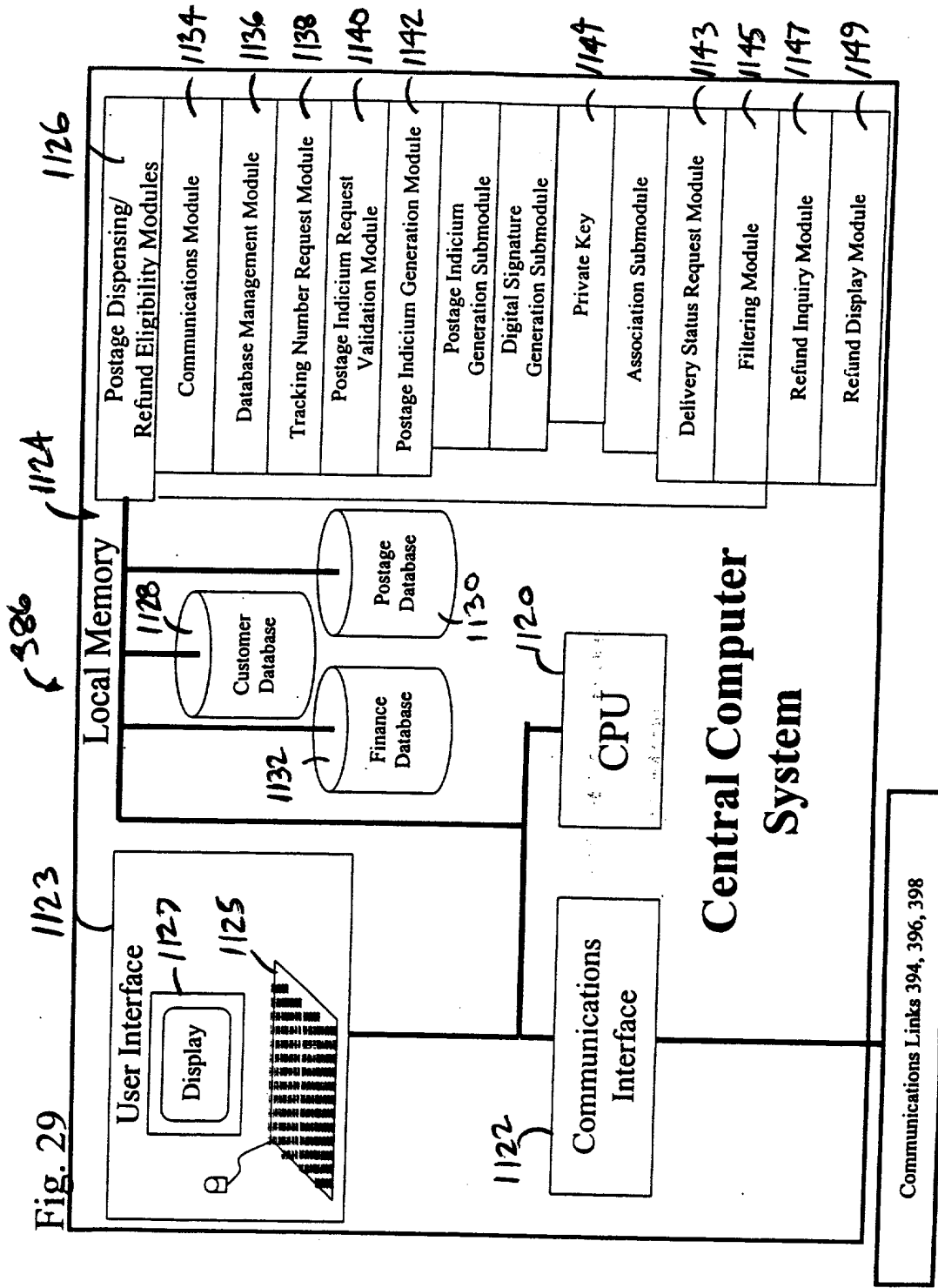
Report Summary

Consolidation Date	Number	Amount
Refunded by Physical Proof	189 .08%	\$ 464.53 .08%
Refunded by Audit	0 .00%	\$ 0.00 .00%
Postage Printed	249,658	\$ 604,307.26

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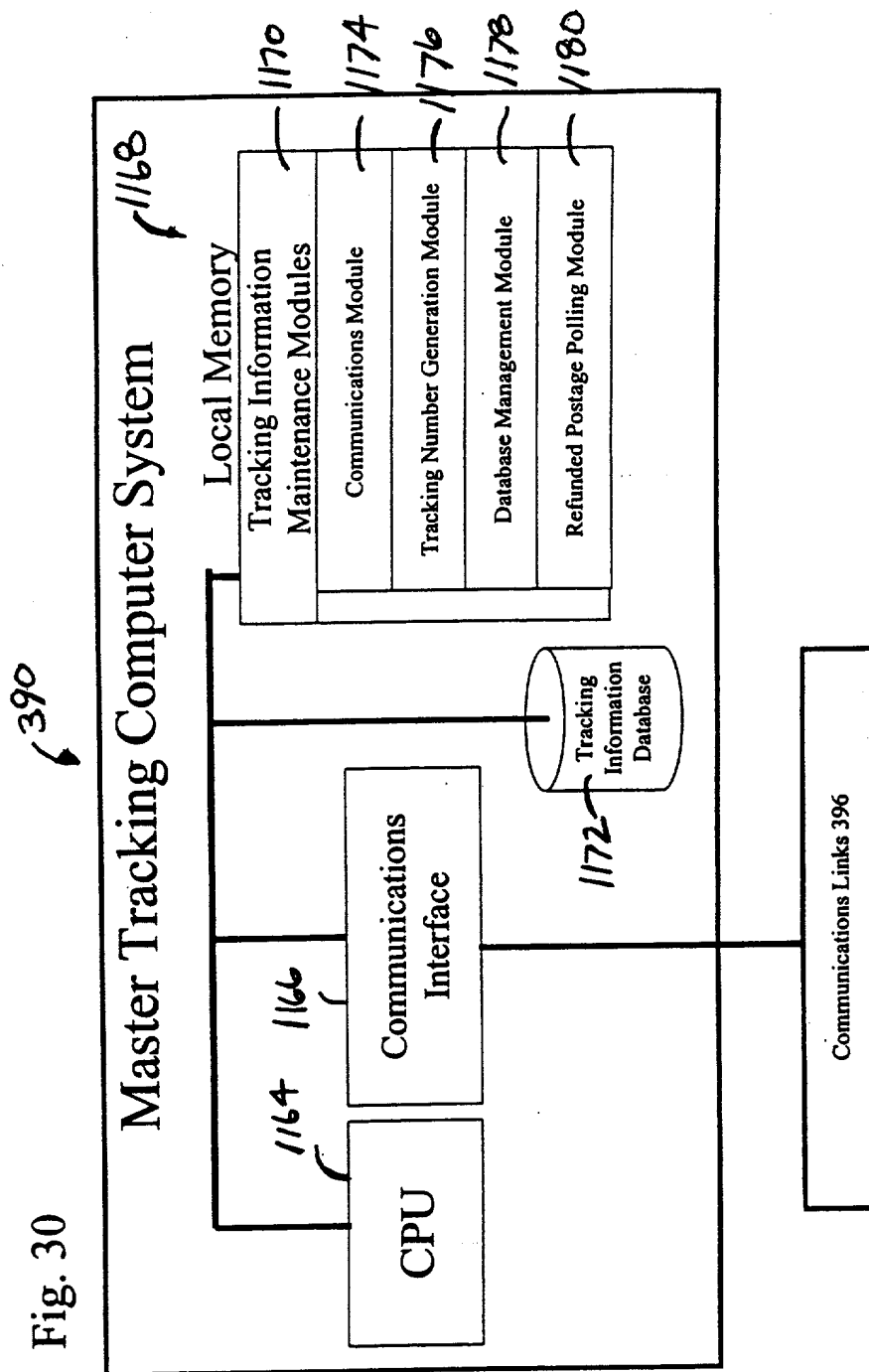
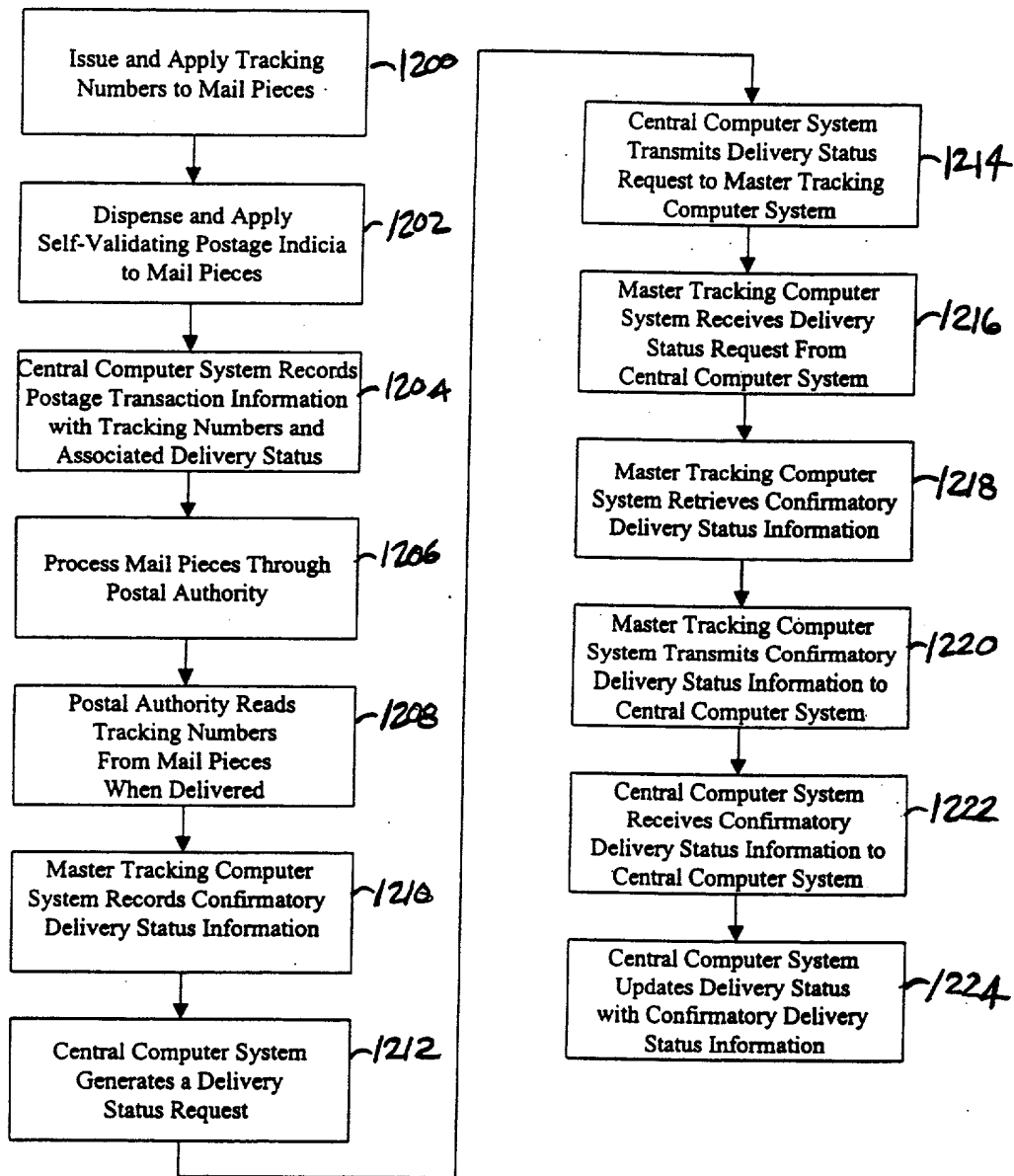
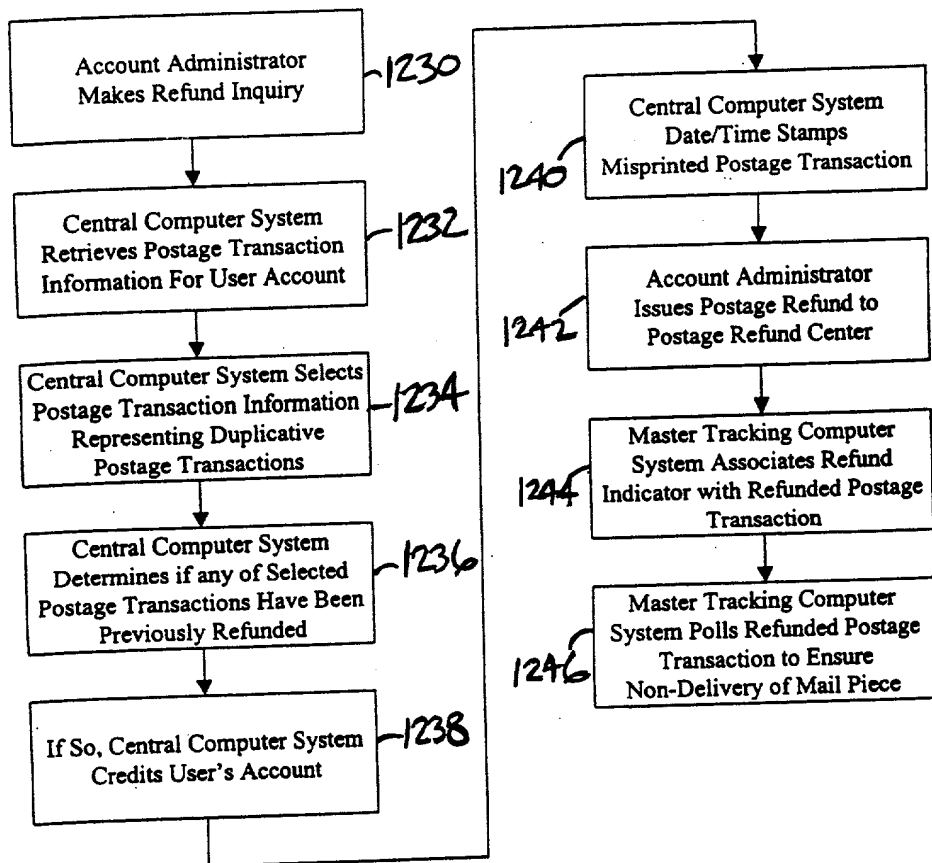


Fig. 31



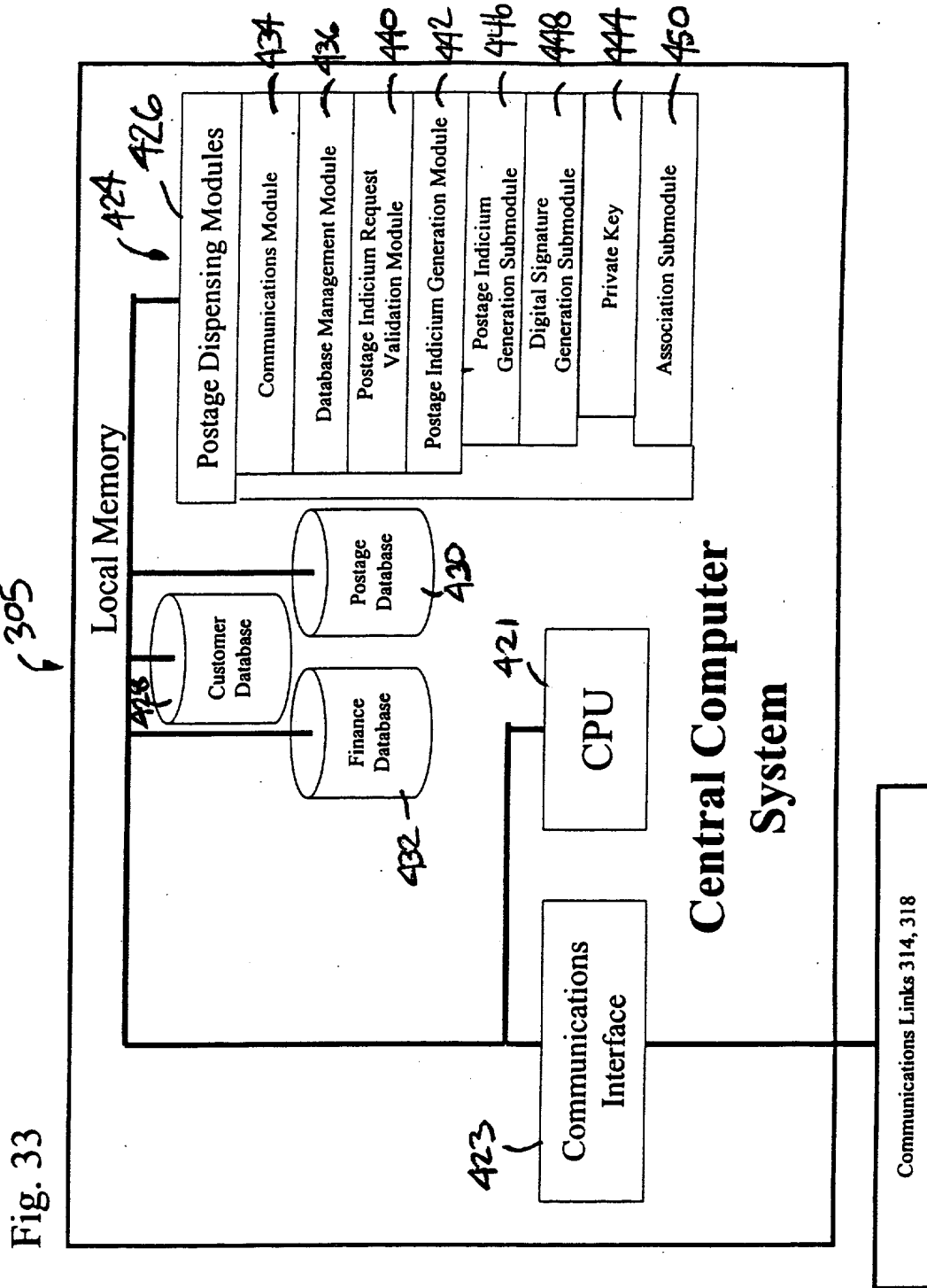
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Fig. 32



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Fig. 34

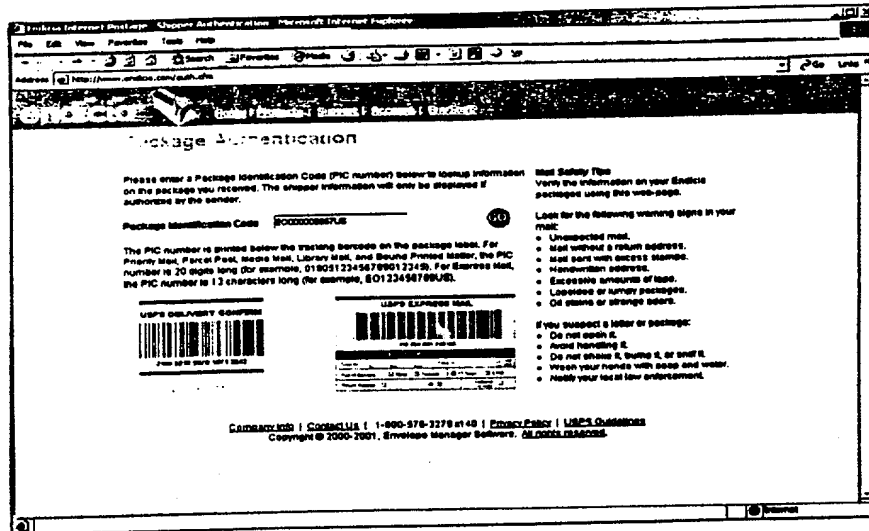
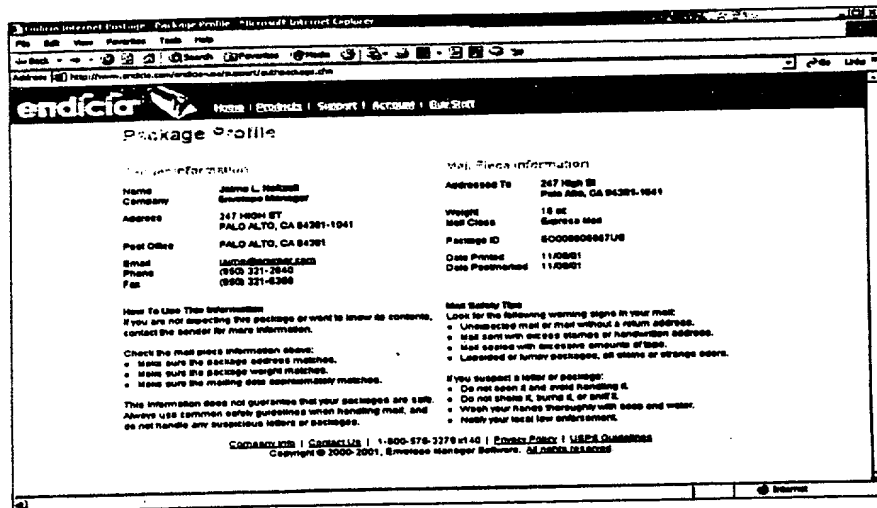
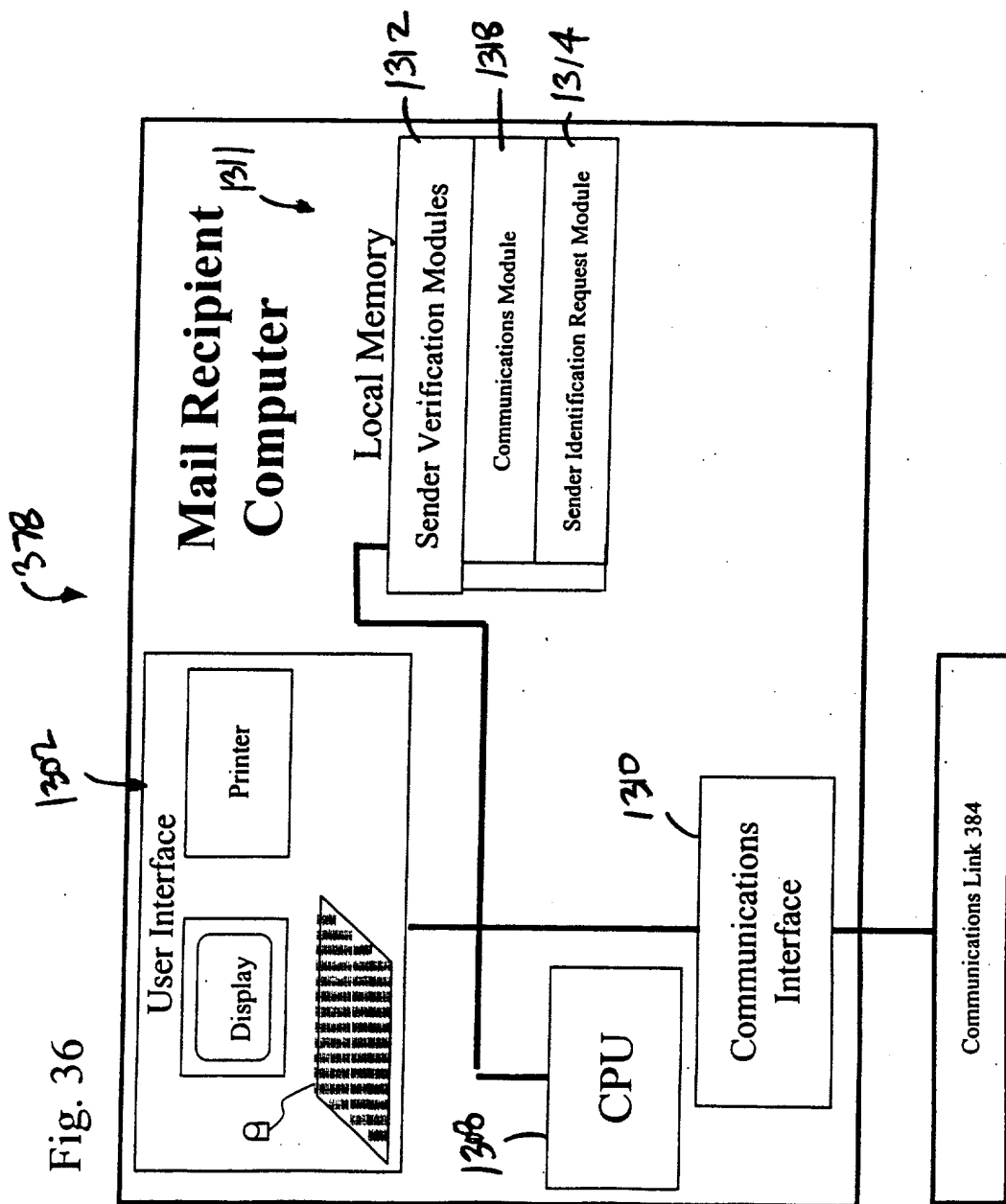


Fig. 35



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Fig. 37

